

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE



Participants:

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| 1. Prof. Dr. Nasir Chaudhary | Chairman |
| Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | |
| 2. Dr. Rabia Rathore | Member |
| Associate Professor of Medicine/Head of WNW Mayo Hospital Lahore | |
| 3. Dr. Umar Nazir | Member |
| Assistant Professor of Plastic Surgery Mayo Hospital Lahore | |
| 4. Ms. Kanwal Javed | Secretary |
| Deputy Drugs Controller Mayo Hospital Lahore | |
| 5. Mr. Muhammad Jawad Bhatti | Member |
| Deputy Drugs Controller Mayo Hospital Lahore | |

Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01:

GRIEVANCE SUBMITTED BY M/S WAFEH ENGINEERING (TENDER FOR ANNUAL REPAIR, SERVICE & MAINTENANCE OF GENERATORS INCLUDING PARTS INSTALLED AT VARIOUS DEPARTMENTS OF MAYO HOSPITAL, LAHORE)

GRIEVANCE DETAIL:

The firm submitted the grievance that the firm has attached Financial Capabilities I have audit reports, 3 past performance certificates for Past Performance, and 1 resident engineer registered in PEC for Human Resource Management.

Decision:

Mr. Mudassar, CEO of the firm presented the grievance before Grievance Redressal Committee. The committee observed that the TEC has disqualified the bid due to less marks in marking criteria. The firm showed FBR Tax return 2022-23 that contained net revenue Rs. 300,227, FBR TX return 2023-24 Net Revenue 2023-24 Rs. 300,774 that does not qualify the requirement of section 2 of marking criteria. Regarding the human resource criteria the firm did not provide appointment Letter / salary slips of PEC registered




Office of Chairman Grievances Committee, Mayo Hospital Lahore
28-08-2025

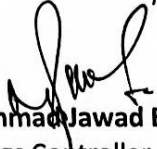
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Engineer. The firm did not provide any further documents to claim marks in marking criteria. The firm remained non-responsive.

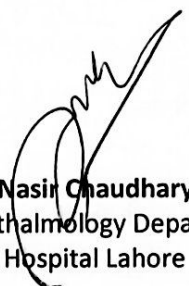
The meeting ended with vote of thanks to and by the Chair.


Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller
Mayo Hospital Lahore


MS. Kanwal Javed
Deputy Drugs Controller
Mayo Hospital Lahore


Dr. Umar Nazir
Assistant Professor Plastic Surgery
Mayo Hospital Lahore


Dr. Rabia Rathore
Associate Professor
of Medicine/Head of WMW
Mayo Hospital Lahore


Dr. Nasir Chaudhary
HOD Ophthalmology Department
Mayo Hospital Lahore

COO:  11/09/25

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